

FRONTIER INTERNATIONAL DEVELOPMENT LTD

Email: rma@frontier-fid.com

RMA FORM

Our RMA#: _____

PLEASE COMPLETE THIS SECTION

Request Date: _____	Receive Date: _____
Customer Name: _____	
Address: _____	
Contact Person: _____	Email: _____
Tel No.: _____	Fax No.: _____

**** Please email the RMA form to rma@frontier-fid.com with the related invoice to our RMA department****

Item	Description	Qty	Serial No.	Reason of Return	Inv.#/Date

Return Merchandise Authorization (RMA) Policy:

****No Cash refunds and authorised product returns subject to a 25% restocking charge**

****D.O.A. Items must notified within 3-5days from the invoice date**

****CPU: Boxed- Three years Manufacturer's warranty, OEM - One year limited warranty**
 except broken; burned or cracked die; chipped corner(s); bent or damaged pin(s).

****Memory Modules: One year limited warranty except physical damage or I.C.dead**

****Other components: One year limited warranty against manufacturer's warranty (products' accessory excluded)**

****Warranty will be voided if Frontier or original manufacturer's label is removed; damaged; torn or swapped**

RMA Customer Received by: _____ **Date:** _____